



भारतीय प्रौद्योगिकी संस्थान इन्दौर

खण्डवा रोड, सिमरोल, इन्दौर - 453 552, भारत

Indian Institute of Technology Indore

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Website : www.iiti.ac.in

Date: 09/02/2026

IIT Indore

NIT No.: IITI(MM)/BSBF/147/PRJ/HJ/2025-2026

PREBID REPORT

The meeting for Pre-bid discussion was held at IIT-Indore through online via google meet on 28-01-2026 at 03:00 P.M onwards for Custom bid on GeM Portal for the supply and installation of Tissue Culture/Cell and Molecular Biology Laboratory.

The report of the meeting is as mentioned below.

Sl. No.	Reference of the Clause/ Page No. of the Tender Document	Amendment requested by prospective bidder	Response from IITI
M/s. V.K. Traders			
1.	Page 7- SECTION-II Point No.6 Work Experience : The Vendors / Bidders should have prior work experience of at least 50% of the item specified in Annexure 'A' in accordance with the following parameters	Required changes: Work Experience : The OEM / Bidders should have prior work experience of at least 50% of the item specified in Annexure 'A' in accordance with the following parameters	<i>Accepted.</i>
2.	ATC Page 17 Section -II Part II Item No 17 – ELISA Plate Reader 2.Performance- Light Source : Long-life LED illumination	Required changes: 2.Performance- Light Source- Long-life LED illumination - Required change: Light Source Long Life LED/ Halogen Lamp	Following amendment is recommended 2.Performance- Light Source: Long-life LED illumination/ Halogen Lamp
	Linearity: up to 3.5 OD	Required changes: Linearity: up to 3 OD	Can be read as:- Linearity: 3.0 OD or better
	Standard filter 405nm 450nm 490/492nm 578nm 630nm 700nm	Required changes: Standard filter 405 nm, 450 nm, 620 nm	Following amendment is recommended Can be read as: Standard filter 405nm, 450nm & 630 nm
M/s. Kasliwal Brothers			
	Commercial Deviation		
	Section II, Part-I		
06	Work Experience	We have got required work orders for single item or Multiple items for required Value. We can give Work orders in last 5 years. Request you to change from 3 years to 5 years. More Bidder may Qualify	<i>Accepted.</i>
07	List of Other Govt. Departments.....As per Annexure A	Most of the Bidders may have orders with single Item from Annexure A. All Eight items of annexure A are from Different Manufacturers and no one purchase different items in one order. Generally most of the Buyers purchase different items with Different Purchase order. Request you to consider any one item from Annexure A for Past Orders instant of 4 Items. More Bidder may qualify	<i>Accepted.</i>
	Technical Deviation		
01	Item 1 Bio Safety Cabinet		
	The Bio-safety cabinets should be 4 feet wide with the front window must be a 10" sash opening and steel with a smart coat interior	Motorized shash opening	Can be read as: The Bio-safety cabinets should be 4 feet wide with the front window must be a 10" sash opening and steel with a smart coat

			interior and motorized shash will be preferred
	7" touch screen graphical user interface displays safety and performance data and maintenance data including the total accumulated operating hours of the unit, the total UV work hours and the UV bulb install date, the filter running time, estimated residual lifetime of the HEPA filter , and the filter install date.	Instead of HEPA filter it should be ULPA filter as per NSF guidelines	Can be read as: 7" touch screen graphical user interface displays safety and performance data and maintenance data including the total accumulated operating hours of the unit, the total UV work hours and the UV bulb install date, the filter running time, estimated residual lifetime of the HEPA or ULPA filter , and the filter install date
04	Benchtop Fermenter 3-5lit (BU) -01 No.		
	Spare vessel of equal capacity	please remove spare vessel Spare vessel is not possible in SS fermenter it is only possible in glass Fermenter	No change (available in SS as well)
05	CO2 incubator		
	CO2 incubator with interior chamber volume of 184 L	180-185 ltrs	Can be read as: CO2 incubator with interior chamber volume of 180-185 L
	Four standard SS 304 shelves with maximum capacity of 2 to 3 shelves	2-3 shelves. 23 shelves is not possible	Can be read as: Four standard SS 304 shelves with maximum capacity of 2 to 3 shelves
07	4° Refrigerator –		
	Refrigerator must have a capacity of 335 Liters	350-400 L	Can be read as: Refrigerator must have a capacity of 335 – 400 Liters
	Refrigerator must include soft touch grip for full length door handles	Full /hinged stroke	Can be read as: Refrigerator must include soft touch grip for full length / hinged stroke door handles
09	Deep Freezer -20 degree refrigerator		
	Refrigerator must have a capacity of 465 Liters capacity	400-450 ltrs	Can be read as: Refrigerator must have a capacity of 400 - 465 Liters capacity
	Refrigerator must include soft touch grip for full door length handle	Soft touch grip/Hinged grip	Can be read as: Refrigerator must include soft touch grip / Hinged grip for full door length handle
10	Deep Freezer -80°C refrigerator		
	The Freezer should have a capacity of 400-450 liters or better.	450 ltrs	No change The Freezer should have a capacity of 400-450 liters or better.
	Refrigerator must include soft touch grip for full door length handle	Soft touch grip/Hinged grip	Can be read as: Refrigerator must include soft touch grip / Hinged grip for full door length handle
12	LN₂ Cryogenic Storage Dewar (with racks		
	Static Evaporation Rate should not exceed 0.99 L/day	0.85-0.99	Can be read as: Static Evaporation Rate should not exceed 0.85-0.99 L/day
	Static holding time of 185 days	140-185 days	Can be read as: Static holding time of 150 to 185 days
13	Cooled Incubator		
	It should have chamber capacity of 90 ltr or better	112 Ltrs	No change
	Chamber internal dimensions (450 L X450 D X 450 H):mm	455x410x610	Remove the point
14	Waterbath		
	The Digital water bath should have tank capacity of 5 ltr, with tank size approx - 300 w x 150 d x 150 h (mm).	300x250x175 mm (10 ltrs)	Can be read as: The Digital water bath should have tank capacity of 5 ltr,
15	Centrifuge (swinging bucket, 15 ml, 50 ml, and plate)		
	Centrifuge must have Max Capacity: 4x145ml	4 x400 ml	No change: Centrifuge must have Max Capacity: 4x145ml

	Centrifuge must Max Speed: 17,800 RPM & Max RCF: 30,000xg	17000-18000rpm	Can be read as: Centrifuge must Max Speed: 17,800 RPM
	CE marked, IVD compliant, UL listed- for safety containment	CE/ISO certified IVD COMPLIANT SHOULD BE REMOVED	Can be read as CE marked, IVD compliant (optional), UL listed- for safety containment
	Rotor shall be installed and removed with no tools in less than 5 seconds without any tools	With Tools	No change Rotor shall be installed and removed with no tools in less than 5 seconds without any tools
	Low noise levels, including just 52 dBA at performance of 17,850 rpm/30,279 x g in refrigerated units, to ensure a peaceful laboratory	61 dBA	No change Low noise levels, including just 52 dBA at performance of 17,850 rpm/30,279 x g in refrigerated units, to ensure a peaceful laboratory
16	Probe Sonicator		
	Ultrasonic Power: 120W (Average)	120/250 W	Following amendment is recommended Can be read as Ultrasonic Power: 120W/250W
	Ultrasonic Frequency : 20+2 KHz	20-25KHz	Following amendment is recommended Can be read as Ultrasonic Frequency: 20-25 KHz
	Sample Capacity: 2 ml - 250 ml	10-200ml	No change
17	ELISA Plate Reader		
	Wavelength Range: 400-800 nm	400-750	Following amendment is recommended Can be read as Wavelength Range: 400-750 nm
	578 nm	570-580	Following amendment is recommended Can be read as 570 -580 nm
	630 nm	620-630	Following amendment is recommended Can be read as 620-630 nm
	700 nm	690-700	Following amendment is recommended Can be read as 690-700 nm
	7-inch capacitive touch LCD	PC Control/Touch Control	No change
20	Cooled mini centrifuge		
	Temperature set range from -9 °C to + 40°C	Temp. -20°C to 40°C	Temperature set range from -9 °C to + 40°C
	Acceleration/Deceleration time 8Sec/9 Sec	25 sec	Following amendment is recommended Can be read as Acceleration/Deceleration time 25 sec/25 sec
	Time set range 1 to 99 min, 1 min increments	30s-99min/continuous	Time set range 1 to 99 min, 1 min increments
	PCR4x8 (32x0.2ml) rotor with Click seal Biocontainment lid	PCR4x8 (32x0.2ml) rotor with Click seal Biocontainment lid	PCR4x8 (32x0.2ml) rotor with Click seal Biocontainment lid
	PCR 8x8(64x0.2ml) rotor	PCR 8x4(32x0.2ml) rotor	PCR 8x8(64x0.2ml) rotor
21	Nanodrop spectrophotometer		
	The instrument should measure absorbance in the range of 0.04-30 Abs (10 mm equivalent).	0.04 - 400 A	Can be read as The instrument should measure absorbance in the range of 0.04-400 Abs
	The instrument should measure up to 1,500 ng/μL for dsDNA and 1,200 ng/μL for RNA	dsDNA: 2 - 20000 ng/μL; BSA: 0.06- 600 mg/mL	No change
	The instrument should detect as low as 2.0 ng/μL dsDNA (1.6 ng/μL RNA).	dsDNA: 0.3 - 75 ng/μL; BSA: 0.003 - 2.25 mg/mL	No change
	The instrument should have approximate dimensions of 27 × 22 × 22 cm.	206 × 333 × 166 mm (8.1 × 13.1 × 6.5 in.)	Point can be removed
22	Water purification system		
	Entire system should have only single cartridge except RO to avoid the consumables replacement cost	We have 1 set of 9 cartridge	No change
	System should have RO Flow rate 16 Liter/hour or more	10 LPH	10-16 lph
	Production rate of Purified Water @ 16 liters/hr. or more	10 LPH	10-16 lph

	Quoted system must have at least 250 installations in India including Government Institute of national importance	Between 100-250	Following amendment is recommended Can be read as Quoted system must have between 100-250 installations in India including Government Institute of national importance
24	Hot air Oven		
	It should have Seamless round cornered internal chamber ensures easy cleaning	Seamless round/Bended corner	Following amendment is recommended
	Manufacturer shall be ISO 13485 certified & should submit photocopy for the same	IT SHOULD BE NABCB ACCREDITED	Following amendment is recommended Either of them can be consider
	Manufacturer shall be ISO 9001 certified from EU notified body & should submit photocopy for the same	IT SHOULD BE NABCB ACCREDITED	Following amendment is recommended Either of them can be consider
27	Icematic Machine		
	Storage bin material - Stainless Steel 304	ABS Plastic	Storage bin material - Stainless Steel 304
	Power Consumption (watt) 220	550W	Either of them can be considered 220 Watt or 550 Watt
28	Gradient - PCR		
	The instrument should have a 96-well, 0.2 mL VeriFlex block.	96 Well, Gradient Block, 0.2 ml block Veriflex word should be remove as it a Brand specific	Considered Can be read as The instrument should have a 96-well, 0.2 mL block.
	The instrument should have dimensions of 39 × 19 × 20 cm.	225 mm x 245 mm x 415 mm	Removed the point
06	Inverted Fluorescence Microscope for cell visualization		
	The system should be a single compact integrated unit including microscope, digital camera, computer, modular high-power fluorescence lighting system and LCD display	The system should be a single compact integrated unit including microscope. Camera is not integrated. Display through Computer.	Following amendment is recommended Either of them can be considered
	The LCD display is 10.1 in. with 1920 x 1200 pixel resolution and a touchscreen and all UI elements and instrument applications can be operated/performed using touch.	Image is possible through camera and computer	Following amendment is recommended Either of them can be considered
	The system includes independent high output LED illumination cubes (light cubes) with integrated hard coated fluorescence band-pass excitation and emission filters for each cube.	It is upgradable to Fluorescence	Following amendment is recommended Either of them can be considered
	The system includes a condenser with 60 mm working distance and a 4-position turret with one clear aperture and 3 phase annuli	The system includes a condenser with 70 mm working distance and a 4-position turret with one clear aperture and 3 phase annuli.	Following amendment is recommended Can be read as The system includes a condenser with 60 mm or 70 mm working distance and a 4-position turret with one clear aperture and 3 phase annuli
	The system automatically recognizes which cube is installed and adjusts the software configuration accordingly and simultaneously accommodates 2 fluorescence LED light cubes GFP & DAPI and should be supplied with DAPI.	Not fluorescence upgradable	Following amendment is recommended Make it optional
	The system includes an integrated high-sensitivity 3.2 MP (2064 x 1536) color CMOS sensor with 3.45 µm pixel resolution and enables the capture of images in epifluorescence, transmitted light (brightfield and phase contrast) and color	12 MP colour camera quoted	Following amendment is recommended Either of them can be considered
	The system can acquire two fluorescence channel images and a transmitted light image and create a merged image.	No Fluorescence included	Make it optional
	The system includes a Wi-Fi dongle and after successful Wi-Fi connection has	With camera wifi dongle will work	No change

	been established, automatically attempt to reconnect to any previously connected networks or mapped drives after every boot until a network is disconnected		
08	Automated Glassware Washer		
	Inner chamber and outer body made of corrosion-resistant stainless steel.	Yes, 498mm high chamber, sanitary 304L, stainless steel to withstand the powerful washing process and aggressive chemicals often required for thorough cleaning. " Insulated, double-wall construction for thermal and sound protection	Inner chamber and outer body made of corrosion-resistant stainless steel.
	Reinforced glass viewing window for monitoring the washing process.	Yes, optional	Reinforced glass viewing window for monitoring the washing process.
	Minimum 220 L chamber capacity with low water consumption per cycle	Cap 170-220 ltrs	Following amendment is recommended Can be read as Minimum 170 - 220 L chamber capacity with low water consumption per cycle
	Minimum 6 preset washing programs with customization capability.	Yes, 40 microprocessor-controlled programs, of which 5 are factory preset and 35 can be user-customized (PIN code protected) to suit particular applications or loads	No change
	Water heating up to 99°C.	Temp range from 90-99DegC	Following amendment is recommended 90-99 °C
	Emergency stop switch.	optional	Make it optional
18	Small Environmental Chamber		
	Chamber Volume	300 ltrs	Can be considered
	Interior usable volume: 0.3cubic mt /300 ltr	300 ltrs	No change
	Exterior: wet-painted galvanized or electro-zinc plated steel. Or all ss	It should be ALL SS,	Exterior: wet-painted galvanized or electro-zinc plated steel. Or all SS
	10. Optional Humidity Control	Humidity control should be the part of the system it should not be optional	No change

All prospective/willing bidders are requested to take note of this report as part of the Tender document. All other terms and conditions of the tender remain unchanged.

Assistant Registrar (R&D MMS)

सहायक कुलसचिव
(अनुसंधान एवं विकास सामग्री प्रबंधन विभाग)
Assistant Registrar
(R&D-Materials Management Section)

संशोधन एवं विकास विभाग
(अनुसंधान एवं विकास विभाग)
R&D-Management Section
(अनुसंधान एवं विकास विभाग)

Bid Corrigendum

GEM/2026/B/7127417-C3

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.
2. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address
Devi Ahilya Vishwavidyalaya MP Indore 452001
Vikram University, Ujjain MP Ujjain 456010 1
Bundelkhand University, Jhansi MP Jhansi 284128 1
National Institute of Technology, Kurukshetra HR Kurukshetra 136119 1
Delivery shall be as per above schedule and as per attached delivery schedule in ATC
3. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
4. Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
5. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
6. **Consortium:** In case of Contracts, wherein the seller alone does not have necessary expertise, the seller can form consortium with other sellers for submission of the bid, with one of the consortium company as leader. However, each and every member of the consortium shall be equally responsible for the complete execution of the project contract. An undertaking to this effect is to be uploaded with bid.
7. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
8. **End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.
9. **Experience Criteria:** The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
10. Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

11. Scope of supply includes Training: Number of employees to be trained
5
, Place for Training
as per delivery location
and Duration of training
10
days.
 12. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
 13. The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:
3 year warranty and 2 year AMC as per ATC T&C
 14.
 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.
 15. The seller is required to print logo as per buyer's requirement.
 16. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
 - i) The Seller fails to comply with any material term of the Contract.
 - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
 - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
 - iv) The Seller becomes bankrupt or goes into liquidation.
 - v) The Seller makes a general assignment for the benefit of creditors.
 - vi) A receiver is appointed for any substantial property owned by the Seller.
 - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
 17. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
 18. **WORLD BANK TERMS AND CONDITIONS:** Special Terms and Conditions as defined by world bank at [click here](#) will also be applicable. APPLICABLE ONLY IN CASE OF WORLD BANK FUNDED PROJECTS.
 19. **IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
 20. Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C Registrar IIT Indore
, The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date
 21. Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name
Registrar IIT Indore
Account No.
36948979864
IFSC Code
SBIN0030524
Bank Name
State Bank of India
Branch address
Simrol, Khandwa Road, Tehsil- Mhow, District- Indore (M.P.)
- Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-

- line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.
22. Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of Registrar IIT Indore
A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.
 23. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name Registrar IIT Indore
Account No.
36948979864
IFSC Code
SBIN0030524
Bank Name
State Bank of India
Branch address
Simrol, Khandwa Road, Tehsil- Mhow, District- Indore (M.P.)
. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.
 24. **NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.
 25. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
 26. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.
 27. Buyer uploaded ATC document [Click here to view the file.](#)
 28. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
 29. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
 30. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
 31. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

32. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
33. Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
34. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
35. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 15 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.

16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

This Bid is also governed by the General Terms and Conditions.

