CENTRAL DINING FACILITY
About Us:
The institute has a Central Dining Facility (Carbon Building) wherein around 1500 people can have their meals at one point. Students of different hostels can have meals together in dining hall. Separate sections have been developed for dining of students, institute staff or any guests. The dining hall comprises of 02 big sized and 04 small sized kitchens, 02 common washrooms and lift facility as well. An Executive Dining Hall has also been equipped in Central Dining Facility for Hospitality & Dining services to the institute’s invited/VIP guests. Students are served healthy and nutritious meals wherein the student body decides the menu on a weekly basis and a dining committee monitors the overall functions. Quality of food is maintained by taking frequent feedbacks and immediate addressing of complaints. The payments are made to the caterer on the monthly meal plan basis. The payment is done cashless only through EDC Machine & UPI (Google Pay, Phone Pay, Paytm etc). The entire Central Dining facility Follows COVID appropriate behavior. Other than regular dining services, the carbon building also houses several kiosks (e.g. Bakeology, Noor’s Kitchen, Aladeen’s Café, Daily Needs, Amul Shop, Laundry etc.) that serve delicacies and other services round the clock. The functioning of central dining section is supervised by a team of dining staff, student body, student volunteers, and administered by a dining committee headed by Dr. Pravarthana Dhanapal, Dining Warden.
Dr. Pravarthana Dhanpal
Dining Warden

Mr. Ashok Garasiya
Dining Supervisor

Mr. Mahesh Borasi,
Dining Attendant
Dining Committee

Dr. Pravarthana Dhanpal, Dining Warden

Dr. Nisheeth Prasad, Associate Dining Warden

Dr. Abhijeet Joshi, Committee Member

Dr. Sunil Kumar, Committee Member
Spacious Dining Hall with Cleaned Seating Arrangements
<table>
<thead>
<tr>
<th>S.No</th>
<th>Name of Service Provider</th>
<th>Operation Hours</th>
<th>Facilities &amp; Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Three Mess Caterer : 1. Ajay Caterer 2. Kanaka Caterer 3. Gauri Caterer</td>
<td>Break fast: 8:00 AM to 10:00 AM Lunch: 12:30 PM to 02:00 PM Dinner: 07:30 PM to 09:30 PM</td>
<td>Mess Caterer who serves Breakfast, Lunch and Dinner as per menu finalized by the Dining Committee</td>
</tr>
<tr>
<td>2</td>
<td>TEA POST</td>
<td>8:00 AM to 10:00 PM</td>
<td>Serving Tea, Coffee, Sandwich and Snacks</td>
</tr>
<tr>
<td>3</td>
<td>BAKEOLOGY</td>
<td>8:00 AM to 10:00 PM</td>
<td>Serving Bakery Products like Cake, Pastry, Cookies, Baked Patties and other snacks</td>
</tr>
<tr>
<td>4</td>
<td>AMUL MILK PARLOUR</td>
<td>8:00 AM to 10:00 PM</td>
<td>Providing all variety of Amul product like Milk, Ghee, Curd, Buttermilk, Ice-Cream, Lassi etc</td>
</tr>
<tr>
<td>5</td>
<td>ALADEENS’S Café</td>
<td>11:00 AM to 10:00 PM</td>
<td>Serving veg and Non-Veg main course meal</td>
</tr>
<tr>
<td>6</td>
<td>MAA LAUNDRY</td>
<td>11:00 AM to 08:00 PM</td>
<td>Providing all kind of Laundry facilities</td>
</tr>
<tr>
<td>7</td>
<td>MAA VINDHYAVASINI</td>
<td>08:00 AM to 09:00 PM</td>
<td>Providing fresh vegetables and Fruits.</td>
</tr>
<tr>
<td>8</td>
<td>ELECTRONICS ZONE</td>
<td>10:00 AM to 07:00 PM</td>
<td>Providing electronic equipment’s, Sales &amp; Services</td>
</tr>
</tbody>
</table>
Guidelines and Rules for Dining

• All residents of Hostels, henceforth termed as resident(s), are required to join the mess from the date of their registration as students and allowed to stay in the Hostels.

• Residents are required to pay the mess charges, on a monthly basis, in advance, to the Caterer. The month will be considered from the 1st day to the last day of the month.

• Residents are free to choose any of the caterers, if more than one caterer is operating. Residents would be able to change the caterer only once in a month, with intimation to both the parties, through the dining committee. The intimation is to be done by 25th of the month and joining of new caterer will take effect from the 1st day of the following month.

• No one is allowed to take meal to the room, except sick resident with sick food only. Sick residents should provide the photocopy of Health Centre prescription. Packing charges for the same will be payable by the sick resident.

• Weekly/ Fortnightly menu will be prepared by the Dining Committee in consultation with the Caterer.

• Mess timings will have to be strictly adhered to by all the residents.

• Mess system for residents of JC Bose would be considered similar to staff/ faculty.

• Residents are to follow the dining guidelines as promulgated by the Institute from time to time.

• Mess rebate will be provided as per the rules attached in Annexure 1.

• Residents found violating any of the above-mentioned rules will be fined a penalty of ₹500/- and the same will be deposited in the Institute account.
Resident, desirous of availing mess rebate, will be required to inform the caterer, through the Dining Committee, latest by 3 p.m. of the day prior to the day of availing the rebate.

- Rebate can be applied for a minimum of two consecutive days.

- For a period exceeding 4 consecutive days, application should be recommended by the concerned DPGC/ DUGC Convener for registered students or DORD Office for residents employed on project. The recommended application should reach the caterer, through the Dining Committee, latest by 3 p.m. of the day prior to the day of commencement of rebate period.

- A gap of at least 5 days is necessary between two rebate periods in a month.

- No resident, who is on rebate, will be allowed to avail the mess facility based on extras or guest of other residents.

- Full rebate is admissible on below mentioned cases, subject to providing information to the Caterer, through the Dining Committee, as mentioned in Para 1 of Rebate Rules:

  - Resident is on vacation leave during the vacation period declared by the Institute.
  - Resident is out of station, only when supported by documentary proof from the concerned department or Institute i.e. Faculty Advisor/ Supervisor/ DPGC Convener/ HoD/ Project Coordinator/ Warden.
  - Resident is on medical leave as certified by Health Centre.
  - Resident is unable to take mess food owing to health reasons as certified by Health Centre.
  - Residents found violating any of the above-mentioned rules will be fined a penalty of ₹500/- and the same will be deposited in the Institute account.
Quick Response Team

- Dining Office +91 731- 6603368 Ext. 3368
- Medical: +91 731-6603571/3536/3176, Ext. 3571/3536/3176
- 24 Hrs. Security Help Desk : +91 6265224771,9589518299

All the above numbers can be dialed from any landline phone of the institute by simply dialing extension numbers

Suggestion or Feedback for Dining related matters can be addressed here:

- General Secretary Mess, Cafeteria and Allied Services
gs.dining@iiti.ac.in

- Dining Warden Office
diningwardenoffice@iiti.ac.in
SAMPLE MEAL PLATE WITH CHARGES APPLICABLE

MONTHLY CHARGES (Breakfast, Lunch & Dinner) - INR 3900/-
CENTRAL DINING FACILITY

CENTRAL DINING FACILITY
INAUGURATED ON FEBRUARY 07, 2020
BY
PROF. DEEPAK B. PHATAK, PADMA SHRI
CHAIRMAN, BOARD OF GOVERNORS, IIT INDORE
AND
PROF. NEELESH KUMAR JAIN
DIRECTOR (OFFICIATING), IIT INDORE
KIOSKS IN THE CENTRAL DINING FACILITY