.: IITI(MM)/CITC/1/1A/212/PP/2026-2027

भारतीय प्रौद्योगिकी संस्थान इंदौर
सिमरोल, खंडवा रोड, इंदौर, पिन- 453552

Indian Institute of Technology Indore
Simrol, Khandwa Road, Indore- 453552

GeM Bidding Document
for

Supply and Installation of Wi-Fi Access Points, Access Switches and Distribution Switches

GeM
Government
e Marketplace

Document to be submitted online on GeM

for
(Technical & Financial Bid as per Schedule of requirement)

अनुभाग-1 /SECTION - I

विशेष नियम एवं शर्तें / SPECIAL TERMS AND CONDITIONS

1. Any bidder from a country sharing a land border with India will be eligible to bid in this tender only if the bidder is registered with the Department for Promotion of Industry and Internal Trade (DPIIT) as per vide Ministry of Finance OM No. 6/18/2019-PPD dated 23rd July 2020 and its subsequent amendments.

2. Benefits to Micro and Small (MSEs)/Start-Up will be applicable under PP Policy 2012 and its subsequent amendments for MSEs as per guidelines issued by Ministry of MSME.

3. The Public Procurement (preference to Make in India) will be applicable under Order 2017, DIPP, MoCI Order no. P-45021/2/2017-B.E.II dated 15th June 2017 and its subsequent amendments.

4. **Payment: No advance payment will be made in any case.** Payment will be released through bank NEFT/RTGS after supply, inspection, installation, testing & commissioning of the item(s)/lot(s) and if found satisfactory with regard to quality, quantity and specifications ordered. The payment will be released after statutory deductions within 30 days. For the payment, the firm has to submit Supplier's Invoice indicating, inter alia description and specification of the goods, quantity, unit price, total value; challans(s), manufacturer's guarantee certificate; bank details/cancelled cheque, installation report, performance bank guarantee etc. to the Assistant Registrar, MM Section, IIT Indore.

   The payment terms will be:-

   (i) 80% of the unit cost will be paid against delivery of the goods received in good conditions at IIT Indore and accepted by the user department.

   (ii) 20% of the balance of each unit cost will be paid after Satisfactory Installation, Commissioning, Testing & Training (if required) of the IIT employees and submission of performance bank guarantee

5. **Performance Security:**

   a. Within Thirty days (or any other period mentioned in Tender Document or Contract) after the issue of Contract/Purchase Order by the Procuring Entity, the firm shall furnish to the IITI, performance security, valid up to **sixty days** after the date of completion of all contractual obligations by the contractor, including the warranty obligations.

   b. The **5%** amount of the order value shall be stipulated in Tender Document or Contract denominated in Indian Rupees or the currency of the contract and shall be in one of the following forms:

      I. Unless otherwise stipulated in Tender Document or Contract, Fixed Deposit Receipt is drawn on any commercial bank in India, favoring the authority mentioned in therein (or FA&CAO of the Procuring Organization, if not mentioned).

      II. Bank Guarantee issued by a commercial bank in India, in the prescribed form provided in Form X.

   c. If the contractor, having been called upon by the Procuring Entity to furnish Performance Security, fails to do so within the specified period, it shall be lawful for the Procuring Entity at its discretion to annul the award and enforce Bid Securing Declaration (in lieu of forfeiture of the Bid Security), besides taking any other administrative punitive action like 'Removal from List of Registered Suppliers' etc.

6. **BANK DETAILS**:
   Account Holder : Registrar, IIT Indore
   Account No. : 36948979864
   IFSC Code : SBIN0030524
   Bank Name : State Bank of India
   Branch Address : Simrol, Khandwa Road, Tehsil- Mhow, District- Indore (M.P.)

7. **Pre dispatch Inspection (If required/asked)** - The firm should arrange the pre-dispatch inspection prior to packing & dispatching of the item if asked by the IIT Indore/ IIT INDORE. The firm should share the entire details of the quoted items with original images, catalog and schematic diagrams before packing. Virtual/Online or physical inspection may be done by the IIT Indore/ IIT INDORE technical committee.

8. Items should be delivered only on working days (Monday to Friday) during office hours only i.e. between 10:00 a.m. to 05:00 p.m.

9. **PRE- INSTALLATION (if any):** Please also mention the pre-installation requirements for the equipment like ambient temperature, humidity, civil work, weather specifications, power specifications, etc. When items are provided full performance satisfaction should be demonstrated.

10. **Liquidated Damages:** As time is the essence of an order, the date of delivery should be strictly adhered to, otherwise the delivery in full or in part may not be accepted and penalty for late delivery will be imposed @ 0.5% (Half Percent) per week subject to a maximum of 10% of the total value of supply order & beyond 10% subject to approval of IIT Indore. In case of delay in satisfactory Installation Commissioning, Testing, Inspection, Certification etc. also the same rate of penalty shall be liable. Non- Delivery of material/service may lead to forfeiture of PBG and debarment of the supplier.

11. **Delivery:** Free delivery at IIT Indore

12. In case the equipment offered requires maintenance after the expiry of the warranty, please indicate the approximate cost of comprehensive and on-call basis maintenance and also the availability of local support or otherwise.

13. IIT Indore/ IIT INDORE reserves the right to modify/alter/Insertion or deletion on any part of the tender document to ensure fulfillment of its material & service requirement at any stage.

14. The instructions about bidding given in this advertisement and the tender documents should be read thoroughly before bidding. IIT Indore reserves the right to accept or reject any or all quotations at any stage without assigning any reason whatsoever it may be.

15. **Breach of Terms and Conditions**: IIT Indore reserves the right to accept or reject or cancel any or all inquiries or quotations at any stage without assigning any reason thereof. In case of cancellation of order due to Non-compliance of with Terms and Conditions and Breach of the Contract, no compensation will be paid towards the progress of order/procurement.

16. **Governing Law:** The order placed will be a contract between the supplier and the buyer and shall be governed by the laws of India and under the contract shall be taken by the parties only in Indore, M.P India to competent jurisdiction. All Domestic and International disputes are subject to Indore, M.P. jurisdiction only.

17. Please note clearly that the Bids sent through FAX, E-mail, by hand and/or by any post/courier shall not be accepted/ processed, in any case.

18. All other General Terms & Conditions will as per GeM GTC 4.0 v1.12.

19. All communications with respect to the tender shall be addressed only to:
    Assistant Registrar,
    Materials Management Section
    4th Floor, Abhinandan Bhawan (West Wing),
    Indian Institute of Technology, Indore
    Khandwa Road Simrol, Indore- 453552
    Tel.: 0731660- Ext. 3546/3551
    Email: ja4@iiti.ac.in/somms@iiti.ac.in/ mms@iiti.ac.in

20. The quantity/work mentioned above is also indicative and might change in the final order.

21. Format for Price Breakup (FORM-XI) must be uploaded at the time of Price bid submission. Non-Compliance of the above condition by the bidders will amount to non-eligibility for which tender has been floated and its bid shall be liable to be rejected summarily.

22. **General Instructions (From Packing at Supplier's factory to Installation at Purchaser's destination):**

a) Site Preparation: The supplier should inform the Institute about the site preparation, if any, needed for the installation of equipment, immediately after the receipt of the purchase order. The supplier has to state in detail the floor Space, electrical power/UPS and air-condition requirements in the technical bid. The supplier should continuously monitor the pre-installation requirements and see that everything is ready before the equipment is transferred to the site for installation.

b) Packing and Transportation: The supplier should provide the Goods with high quality packing which can prevent their damage or deterioration during transport to their final destination. The packing should be able to withstand the rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit and open storage. While transferring the Goods to final destination, their packing case size and weights should be taken into consideration. Further, at all transit points, the heavy handling facilities should be used for smooth handling purposes.

c) Insurance: The Goods supplied under the Contract should be fully insured in Indian Rupees against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery. The insurance shall be obtained by the suppliers in an amount equal to "the value of the goods + the value total tax" from "warehouse to warehouse" (final destinations) on "all risks" basis including war risks and strikes.

d) Delivery Schedule: The date of delivery should be strictly adhered to failing which the purchase/contract order is liable to be cancelled. Penalty may be imposed as per P.O. terms & conditions. Items should be delivered free of cost to IIT INDORE

e) Unloading: The supplier should ensure to unload all the materials (equipment and other related accessories etc.) to the installation site at IIT INDORE. Unloading of the goods at IIT INDORE is the responsibility of the supplier. No manpower will be provided by IIT INDORE. Vendor shall make arrangement for safely keeping the items unloaded, at their own cost by creating a temporary shed, if required.

f) Installation and Demonstration: Installation should be done by the supplier at free of cost within 30 days from the date of delivery of the item. Installation, complete interfacing of the system with its subsystems, and commissioning is to be carried out by the vendor's factory-trained engineers, followed by a demonstration of the system's performance fully to the user's satisfaction. Supplier should show the performance of the equipment as per specifications agreed based on claims made in their brochures or specification sheet.

g) Inspection: The inspection of the system will be done by an IIT INDORE technical expert in the presence of the supplier's representative. In case of receipt of the material in short supply or damaged condition, the supplier will have to arrange the supplies/replacement of goods free of cost pending the settlement of the insurance case wherever applicable on FOR basis at IIT INDORE.

h) Warranty: The warranty period should begin from the date of successful installation, commissioning and training at IIT INDORE. Main equipment and all accessories must have comprehensive warranty, and warranty should cover all parts & labour work involved. Supplier will have to undertake comprehensive maintenance of the entire hardware components, software, equipment, support and accessories supplied by the supplier at the place of installation of the equipment. The supplier warrants that all the Goods are new, unused, not substandard and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the contract. The supplier further warrants that all Goods supplied under this contract will have no defect arising from design, materials or workmanship. The defects, if any, during the guarantee/warranty period are to be rectified free of charge by arranging free replacement wherever necessary. Collecting faulty Hardware from onsite and provisioning the replacement of hardware under warranty at onsite should be the responsibility of the supplier. If the supplied material is not used during the service period for replacing the faulty item, the supplier should extend the warranty period equal to the period during which material is not used.

i) Training (if required/asked): Onsite training should be provided by the supplier at free of cost to the users designated by IIT INDORE on all specified capabilities of the instrument by the company person for 03 days. During training the hardware, software, operation, safety procedure, handling emergency situations and maintenance of the instruments should be explained.

23. **Award Criteria**: The Purchaser/buyer will award the contract to the successful bidder whose bid has been determined to be substantially responsive, technically qualified and has been determined to be the lowest responsive evaluated bid in terms of quoted price.

24. **Tender Opening:** If the tender doesn't open on the due date, because of any unforeseen circumstances, then the next working day will be considered as the tender-opening date.

ADVISORY ON FRAUD CALLS/MESSAGE MADE IN THE NAME OF IIT INDORE

(a) This is to inform you that no officials from the IIT Indore make any telephone calls/messages/emails/whatsapp seeking personal or irrelevant information from the bidder. In case any additional documentation is required from bidder, it is sought only through the official email(s) originating from the institute domain name i.e. **@iiti.ac.in.**

(b) **No tender/application/documentation fee is applicable** for any type of the tenders being floated by this institute.

(c) The IIT Indore hereby advises all the bidders to refrain from entertaining any suspicious telephone calls /messages/emails/whatsapp made in the name of IIT Indore asking for money

on behalf of the institute. **They are also advised not to reveal any personal information or transfer any money in response to such calls/messages/emails/whatsapp.**

(d) Moreover, they should bring such matters to the notice of the institute viz email to **mms@iiti.ac.in**.

(e) In case any bidder responds and becomes pray to any such fraudulent communication the responsibility shall not lie with this institute.

Assistant Registrar
Material Management Section

सहायक कुलसचिव
(सामग्री प्रबंधन विभाग)
Assistant Registrar
(Materials Management Section)

अनुभाग-2 / SECTION- II

आवश्यक योग्यता मानदंड/Essential- Qualification Criteria

भाग – 1 /PART - I

LIST OF DOCUMENTS TO BE UPLOADED WITH TECHNICAL BID

Sl. No.	Details	Supporting Document Should be Submitted
1.	Bidder Information	**As per enclosed FORM – V**
2.	The Bidder should be M/S Cisco OEM or its Authorized -Distributors/ Dealers/ Firms and should have the existence of firm for a minimum period of 5 years.	Valid certificate of Incorporation/ Registration of the firm.
3.	Bidder should submit a valid manufacturers authorization (in case bidder is not an OEM) and warranty support declaration from the OEM specific to this tender.	The same should be on the Letterhead of the concerned OEM. In case of Authorized- distributor/ dealer/ firm, a copy of the valid authorization certificate shall be enclosed. *(As per FORM – I)* ***Note- Offer submitted without proper authorization shall be liable to be rejected summarily.***
4.	**Udyam Certificate if bidder claim MSEs should be as per GeM_GTC Clause 04, Point no (xiii), m, (i)** **Note-** Exemption for MSME's under this clause shall be given to only those bidders who are OEM and have a valid UDYAM certificate with major activity as "Manufacturing". *(Traders/Authorized dealers shall not be eligible for any exemption).*	Self-certified copies of documents.
5.	**Startup Certificate if bidder claim as a startup to this tender item.**	Self-certified copies of documents.
6.	**WORK EXPERIENCE:** The Vendors / Bidders should have work experience as per the following parameters. Three similar completed work costing not less than **₹ 74,00,000/-** in last 3 (Three) financial years for any Govt./Semi Govt./Centrally Funded Technical Institutes (CFTI) which includes IITs, IISERs, IIMs, NITs, IIITs, IISc and IIEST, CSIR Institutes, Central Universities and /or DAE Institutes (NISER, TIFR). **OR**	Work orders and satisfactory completion valid certificates issued by respective buyer organization of the above order in support of experience to be enclosed. **Without submission of completion certificate the experience will not be considered.** **The valid certificate should be in Letter Head of the concerned government organization with**

	Two similar completed work costing not less than ₹ **1,00,00,000/-** in last 3 (Three) financial years for any Govt./Semi Govt./Centrally Funded Technical Institutes (CFTI) which includes IITs, IISERs, IIMs, NITs, IIITs, IISc and IIEST, CSIR Institutes, Central Universities and /or DAE Institutes (NISER, TIFR). **OR** One similar completed work costing not less than ₹ **1,74,00,000/-** in last 3 (Three) financial years for any Govt./Semi Govt./Centrally Funded Technical Institutes (CFTI) which includes IITs, IISERs, IIMs, NITs, IIITs, IISc and IIEST, CSIR Institutes, Central Universities and /or DAE Institutes (NISER, TIFR). **Note:** Similar work means **Supply and Installation of Wi-Fi APs, Access Switches and Distribution Switches.**	**authorized signatory.**
7.	List of other Govt. Departments, Public Sector units and Central Autonomous Bodies for which the bidder is supplying material or having the similar type of contracts and a valid certificate regarding the satisfactory performance of the contract.	**As per enclosed FORM VI**
8.	Bidder Acceptance of Tender Document	**As per enclosed FORM VII**
9.	The bidder should not have been blacklisted by any Government / Semi Government / Board /Corporations /Autonomous Body/ PSU. An undertaking/declaration in this regard should been closed. If any such matter i.e. of blacklisting /suspension is subjudice, even then the concerned firm shall be technically disqualified. *"If any one or more Partner/ Directors of any debarred/blacklisted agency promotes or forms a new contracting firm or a sister-concern firm of the said debarred/blacklisted agency, then it shall also be considered as a debarred /blacklisted firm".*	**As per enclosed FORM IV**
10.	The quoted products should not be under end of sales or end of support in next 05 (five) years from the date of submission.	**As per enclosed FORM XII**
11.	**Make In India*-** Class-I or Class-II Local Supplier.	A Self-Declaration Certificate regarding "Class-I or Class-II Supplier" for the tendered item as per the **Form-III** is to be submitted. *However, the GTE approval has been obtained for this procurement. under (The OM No. F.20/42/2021-PPD (pt.) dated-05/06/2025 issued*

		by Ministry of Finance, DoE under Rule 161(iv) of GFR-2017 for issuance of GTE. *Accordingly, non -local supplier can also participate.*
12.	**FINANCIAL TURNOVER:** The Bidder Annual Financial Turnover should more than ₹ **2,49,00,000/-** during the last three financial years namely 2023-24 2024-25 and 2025-26. **And** In case of OEM, the Average Annual Turn Over should be ₹ **9,96,00,000/-** during the last three financial years namely 2023-24 2024-25 and 2025-26. The Vendors / Bidders should not have incurred any loss during the last 3 (Three) financial years upto 31st March, 2026. Profit after Tax should be positive for the above-mentioned period.	As per enclosed **FORM VIII** and Attach a separate neatly typed sheet on the letter head of Registered Chartered Accountant OR enclose copies of audited Balance Sheet and Profit & Loss Statement for the previous 3 financial year as specified in bid document and further details if required may be asked from the contractor after opening of technical bids. There is no need to upload entire voluminous balance sheet.
13.	**Solvency Certificate-** Bidder or OEM must submit a certificate of ₹ **2,00,00,000/-.** The certificate should be issued from Scheduled Commercial Public Sector Bank and the same should not be more than 06 months old as on the last date of bid submission.	The certificate should be on letter head of the Bank. This certificate should not be more than 06 months old as on the last date of bid submission.
14.	Tender Forms 01 to 15. **Note- Form -11 must be uploaded at the time of financial bid submission.**	It is mandatory to fill all the forms duly sealed and signed by the authority and attach a separate neatly typed sheet wherever is required.

Note:-

1. Non-Compliance with any of the above conditions/points by the bidder will amount to non-eligibility for which tender has been floated and its bid shall be liable to be rejected summarily.

_____

(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

अनुभाग-2 / SECTION- II

तकनीकी विशिष्टता / Technical Specifications

भाग – 2 /PART - II

(Bidder should submit compliance matrix along with Technical Bid)

Items detail and technical specifications as mentioned below: Supply and Installation of Wi-Fi AP layer 2 Access Switches and Distribution Switches.

Sl No.	Parameter	Items Specifications	Qty	Compliance If Yes/ No	Deviation If Any
1	**Wireless Access Point – C9105AXI-D**		680 Nos.		
1.1	Access Point shall support 2x2 MIMO on both radio interfaces				
1.2	Access Point shall be able to powered up using PoE (.af)				
1.3	Access Point shall support assurance, packet capture, RF sensing capabilitites				
1.4	Access Point shall support application visibility and control				
1.5	Access Point shall support encrypted traffic visibility				
1.6	Access Point should have Bluetooth5 radio to support use casses of location, asset tracking and analytics.				
1.7	Access Point shall ship with metal-based mounting bracket for durability and reliability				
1.8	Access Point shall support Console port that uses Standard Port (RJ-45) type connection				
1.9	Access Point should have 1x 10/100/1000 Base-T uplink port.				
1.10	Must have at least 4 dBi Antenna gain on each radios				
1.11	Must Support data rate up to 1.4 gbps.				
1.12	Must support minimum of 20 dbm of transmit power in both 2.4Ghz and 5Ghz radios. And should follow the local regulatory Norms.				
1.13	Must support AP enforced load-balance between 2.4Ghz and 5Ghz band.				
1.14	Must incorporate radio resource management for power, channel and performance optimization				
1.15	Must have -97 dB or better Receiver Sensitivity.				
1.16	Must support Proactive Key Caching and/or other methods for Fast Secure Roaming.				
1.17	Must support Management Frame Protection.				
1.18	Should support locally-significant certificates on the APs using a Public Key Infrastructure (PKI).				
1.19	Must support the ability to serve clients and monitor the RF environment concurrently.				
1.20	Same model AP that serves clients must be able to be dedicated to monitoring the RF environment.				
1.21	Must be plenum-rated (UL2043).				
1.22	Must support 16 WLANs per AP for SSID deployment flexibility.				
1.23	Access Point Must continue serving clients when link to controller is down. It should also have option to authenticate user through Radius server directly from Access Point during link unavailability to controller.				
1.24	Must support telnet and/or SSH login to APs directly for troubleshooting flexibility.				
1.25	802.11e and WMM				

1.26	Must support QoS and Video Call Admission Control capabilities.			
1.27	Access should be compatible with existing Cisco Wireless Controller			
2.	**Wireless Access Point – C9115AXI-D**	**20 Nos.**		
2.1	Access Point shall support 4x4 MIMO on both radio interfaces			
2.2	Access Point shall be able to powered up using PoE 802.3af/at.			
2.3	Access Point shall support assurance, packet capture, RF sensing capabilities			
2.4	Access Point shall support application visibility and control			
2.5	Access Point shall support encrypted traffic visibility			
2.6	Access Point should have Bluetooth5 radio to support use cases of location, asset tracking and analytics.			
2.7	Access Point shall ship with metal-based mounting bracket for durability and reliability			
2.8	Access Point shall support feature like BSS Coloring, TWT, MU-MIMO			
2.9	Access Point shall support Console port that uses Standard Port (RJ-45) type connection			
2.10	Access Point should have 1x 100, 1000, 2500 Multigigabit Ethernet (RJ-45) – IEEE 802.3bz			
2.11	Access Point should have USB port for future requirement.			
2.12	Must have at least 3 dB Antenna gain on each radio			
2.13	Must Support data rate up to 5gbps.			
2.14	Must support minimum of 23dbm of transmit power in both 2.4Ghz and 5Ghz radios. And should follow the local regulatory Norms.			
2.15	Must support AP enforced load-balance between 2.4Ghz and 5Ghz band.			
2.16	Must incorporate radio resource management for power, channel and performance optimization			
2.17	Must have -97 dB or better Receiver Sensitivity.			
2.18	Must support Proactive Key Caching and/or other methods for Fast Secure Roaming.			
2.19	Must support Management Frame Protection.			
2.20	Should support locally-significant certificates on the APs using a Public Key Infrastructure (PKI).			
2.21	Must support the ability to serve clients and monitor the RF environment.			
2.22	Same model AP that serves clients must be able to be dedicated to monitoring the RF environment.			
2.23	Must be plenum-rated (UL2043).			
2.24	Must support 16 WLANs per AP for SSID deployment flexibility.			
2.25	Access Point Must continue serving clients when link to controller is down. It should also have option to authenticate user through Radius server directly from Access Point during link unavailability to controller.			
2.26	Must support telnet and/or SSH login to APs directly for troubleshooting flexibility.			
2.27	802.11e and WMM			
2.28	Must support QoS and Video Call Admission Control capabilities.			
2.29	Access point should be Wi-Fi 6 certified.			
2.30	Access should be compatible with existing Cisco Wireless Controller			
3.	**Access Switch – C9200L-48T-4X-E**	**05 Nos.**		
3.1	**General Features:**			
3.1.1	Switch should be 1U and rack mountable in standard 19" rack.			

3.1.2	Switch should support internal field replaceable redundant power supply from day 1.			
3.1.3	Switch should have minimum 2 GB RAM and 4 GB Flash.			
3.1.4	Switch should have dedicated slot for modular stacking, in addition to uplink ports. Should support minimum 80 Gbps of stacking throughput with 8 switch in single stack. Switch Should support stacking with existing switches from same series.			
3.2	**Performance:**			
3.2.1	Switch shall have minimum 176 Gbps of switching fabric and 130 Mpps of forwarding rate.			
3.2.2	Switch shall have minimum 16K MAC Addresses and 4000 VLAN IDs.			
3.2.3	Should support minimum 11K IPv4 routes or more			
3.2.4	Switch shall have 1K or more multicast routes.			
3.2.5	Switch should support at least 16K flow entries			
3.2.6	Switch should support 64 or more STP/MSTP Instances.			
3.2.7	Switch should have 6MB or more packet buffer.			
3.3	**Functionality:**			
3.3.1	Switch should support IEEE Standards of Ethernet: IEEE 802.1D, 802.1s, 802.1w, 802.1x, 802.3ad, 802.3x, 802.1p, 802.1Q, 802.3, 802.3u, 802.3ab, 802.3z.			
3.3.2	Switch must have functionality like static routing, RIP, PIM, OSPF, VRRP, PBR and QoS features from Day1			
3.3.3	Switch should support network segmentation that overcomes the limitation of VLANs using VXLAN and VRFs.			
3.3.4	Switch shall have 802.1p class of service, marking, classification, policing and shaping and eight egress queues.			
3.3.5	Switch should support management features like SSHv2, SNMPv2c, SNMPv3, NTP, RADIUS and TACACS+ .			
3.3.6	Switch should support IPv6 Binding Integrity Guard, IPv6 Snooping, IPv6 RA Guard, IPv6 DHCP Guard, IPv6 Neighbour Discovery Inspection and IPv6 Source Guard.			
3.3.7	Switch should support 802.1x authentication and accounting, IPv4 and IPv6 ACLs and Dynamic VLAN assignment and MACSec-128.			
3.3.8	Switch must have the capabilities to enable automatic configuration of switch ports as devices connect to the switch for the device type.			
3.3.9	During system boots, the system's software signatures should be checked for integrity. System should capable to understand that system OS are authentic and unmodified, it should have cryptographically signed images to provide assurance that the firmware & BIOS are authentic.			
3.4	**Interfaces**			
3.4.1	Switch shall have 48 nos. 10/100/1000 Base-T ports and additional 4 nos. SFP+ uplinks ports.			
3.5	**Certification:**			
3.5.1	Switch shall conform to UL 60950-1/62368-1, CAN/CSA-C22.2 No. 60950-1/62368-1, EN 60950-1/62368-1, IEC 60950-1/62368-1, CCC, CE Marking Standards for Safety requirements of Information Technology Equipment.			
3.5.2	Switch shall conform to FCC Part 15 (CFR 47) Class A, ICES-003 Class A, EN 55032 Class A, CISPR 32 Class A, CISPR 35, EN 55035 for EMC (Electro Magnetic Compatibility) requirements.			
3.5.3	Switch / Switch's Operating System should be tested for EAL 2/NDPP or above under Common Criteria Certification.			

4.	**Distribution Switch – C9500-24Y4C-E**	**06 Nos.**		
4.1	**General Features:**			
4.1.1	Switch should have: 24x1/10/25G ports			
4.1.2	Switch should have minimum 4x40/100G ports			
4.1.3	Switch shall be 1U and rack mountable in standard 19" rack.			
4.1.4	Switch shall have min. 16 GB RAM.			
4.1.5	Switch shall have min. 16 GB Flash.			
4.1.6	Switch shall have a hot swappable 1:1 redundant internal power supply and redundant fan.			
4.1.7	Switch shall support VSS or equivalent features allowing links that are physically connected to two different switches to appear as a single port channel with inter- switch bandwidth of min. 400Gbps			
4.1.8	Should support In Service Software Upgrade (ISSU) or equivalent hitless failover to provide an upgrade of the entire platform or an individual task/process without impacting hardware forwarding.			
4.2	**Performance:**			
4.2.1	Switching system shall have a minimum 2 Tbps of switching fabric and minimum 1 Bpps of forwarding rate.			
4.2.2	Switching system shall have a minimum 80K MAC Addresses and 4K VLAN IDs.			
4.2.3	Switch should support minimum 15K ACLs, 32K Multicast and 200K IPv4, 200K IPv6 Routes.			
4.2.4	Switch should support application visibility and traffic monitoring with minimum 50 K netflow/jflow entries, or with minimum sampling rate of 4096 in case of sflow.			
4.2.5	Min. Packet buffer: 30 MB			
4.2.6	The device should be IPv6 ready support or logo certified from day one			
4.3	**Functionality:**			
4.3.1	Should support IEEE Standards of Ethernet: IEEE 802.1D, 802.1s, 802.1w, 802.1x, 802.3ad, 802.1ae (256-bit and 128-bit AES), 802.3x, 802.1p,802.1Q, 1588v2/NTP/SNTP			
4.3.2	Switch should support routing protocols like BGPv4, OSPF (v2, v3)/ ISISv4, RIP, Static, EVPN, PIM, SSM, BFD, VRF aware BFD, IEEE 802.1ae on the same hardware			
4.3.3	Shall have 802.1p class of service, marking, classification, policing and shaping. Should support strict priority queuing.			
4.3.4	Switch should support API Driven configuration and support Netconf and Restconf using YANG data model. It should support automation tool like python			
4.3.5	Switch should support port security/DHCP snooping/first hop security/Spanning tree root guard or equivalent.			
4.3.6	IPv6 support in hardware, providing wire rate forwarding for IPv6 network			
4.3.7	Should support 802.1x authentication and accounting, IPv4 and IPv6 ACLs and Dynamic VLAN assignment.			
4.3.8	Eight egress queues per port for different types.			
4.3.9	During system boots or OS upgrades, the system's software should be checked for integrity.			
4.3.10	Switch should support management features like SSHv2, SNMPv2c, SNMPv3, NTP, RADIUS and TACACS+, SSL/SSH, SFTP			
4.3.11	Switch OS should support programmability through REST APIs and Python scripting or equivalent			

4.4	**Security:**			
4.4.1	Switch should support for sending logs to multiple centralised syslog server for monitoring and audit trail			
4.4.2	Protection from unnecessary or DoS traffic by using storm control functions for unicast/multicast/broadcast.			
4.4.3	Storm control (multicast, and broadcast)			
4.4.4	Dynamic Host Configuration Protocol (DHCP) snooping or Equivalent			
4.4.5	BPDU Protection or Equivalent			
4.4.6	STP Root Protection/Equivalent			
4.4.7	Dynamic ARP Inspection/VXLAN ARP/ND suppression			
4.5	**Certifications:**			
4.5.1	Switch shall conform to 47 CFR Part 15 Class A,EN 300 386 V1.6.1,EN61000-3-2: 2014,EN 55032:2012/ AC:2013 Class A, EN 55032:2015 Class A,CISPR 32 Edition 2 Class A			
4.5.2	Switch / Switch's Operating System should be tested for EAL2/NDPP or above under Common Criteria Certification.			
5.	**Scope of Work**			
5.1	Supply and delivery of all equipment listed in the BOQ, new, unused, genuine, and sourced through the OEM or its authorized supply channel along with supply of all standard and required accessories, mounting brackets, rack kits, power cables, stacking/interconnect cables, optics/transceivers, software and licenses required for the offered configuration. The bidder shall identify each such component, part number and quantity in the technical and commercial submissions. Any item essential for complete, functional installation shall be included in the quoted price and shall not be charged separately after award.			
5.2	Installation and physical mounting of the switches and Access Points at locations identified by CITC, IIT Indore. Access Point mounting, equipment labelling and switch rack installation shall be carried out in coordination with CITC.			
5.3	Configuration of the Cisco Catalyst 9200L Access Switches. The successful bidder shall perform physical and/or logical stacking of the supplied switches with the existing Cisco Catalyst 9200L Access Switches during installation as per IIT Indore network requirements.			
5.4	Configuration of the Cisco Catalyst C9500-24Y4C-E Distribution Switches. The successful bidder shall perform physical and/or logical stacking of the supplied switches with the existing Cisco Catalyst 9500 Distribution Switches during installation as per IIT Indore network requirements.			
5.5	Configuration, and commissioning of Cisco Catalyst C9105AXI-D and Cisco Catalyst C9115AXI-D Access Points. Configuration shall include integration with the Institute's existing Cisco Wireless LAN Controller (WLC) infrastructure and implementation of WLAN settings as per IIT Indore requirements.			
5.6	End-to-end testing and validation of the installed Cisco Distribution Switches, Cisco Access Switches, and Cisco Access Points, including verification of network connectivity, stacking, VLANs, roaming, authentication, and all configured services. The successful bidder shall also carry out proper labeling of all supplied equipment, including switches, access points, and associated network cables/ports, as per IIT Indore's labeling standards.			
5.7	Complete installation, commissioning, documentation, acceptance testing, performance optimization, and submission of all configuration backups, as-built inventory with make/model, serial numbers and MAC addresses, license/support entitlements, warranty details, and other relevant project documents to IIT Indore.			

5.8	Provide handover and knowledge-transfer sessions to CITC personnel, including routine administration, configuration backup and restore, software/firmware upgrade procedures, troubleshooting, monitoring and OEM support escalation.			
5.9	Provide the applicable OEM-backed warranty and support for the supplied equipment and licenses for the contracted period. Facilitate technical support, firmware/software updates and replacement/RMA of defective equipment in accordance with the tender's warranty and support conditions.			
6.	**Terms & Conditions:**			
6.1	Throughout the warranty and support period of three (3) years, the bidder must provide onsite technical support at IIT Indore within six (6) hours from the time a support ticket or complaint is raised by IIT Indore through a phone call, the bidder's complaint-system portal, or email to the bidder.			
6.2	**Delivery and Installation** a) Delivery period: 12 weeks from the date of the Purchase Order (PO) issued by IIT Indore for all switches and Access Points. b) Installation and configuration period: Within 30 days after delivery to IIT Indore. c) The successful bidder shall ensure that all applicable licenses, subscriptions and software entitlements required for the supplied Cisco Catalyst 9105AXI-D and Cisco Catalyst 9115AXI-D Access Points, Cisco Catalyst C9200L-48T-4X-E Access Switches and Cisco Catalyst C9500-24Y4C-E Distribution Switches are provisioned and reflected in the relevant IIT Indore OEM account/management platform, as applicable to the product and architecture. d) Cisco DNA License registration: The successful bidder shall ensure that all Cisco DNA licenses supplied for the Access Switches and Distribution Switches are properly registered and reflected in IIT Indore's Cisco Smart Account/Cisco Licensing Portal, as applicable. e) The warranty for all supplied Cisco Distribution Switches, Cisco Access Switches, Access Points, power-supply modules and associated licenses shall be registered in the name of IIT Indore and shall be verifiable through the relevant OEM account/support portal, clearly indicating the applicable warranty and support period. f) All equipment shall be new, unused, genuine, and sourced through the OEM or its authorised channel. All components shall be from the same OEM, and the equipment shall be factory-integrated by the OEM. Assembly by the System Integrator, Reseller, or Vendor shall not be acceptable.			
6.3	The successful bidder and the OEM shall ensure that activation of all licenses and associated subscriptions (including hardware support/warranty entitlements, controller or management-platform subscriptions, DNA/network licences and other software entitlements, where applicable) shall commence only after two (2) weeks from the date of delivery of the equipment to IIT Indore. Under no circumstances shall licence activation or subscription commencement occur automatically upon shipment or invoicing by the OEM or its distributor.			
6.4	The bidder must submit a Manufacturer Authorisation Form (MAF) from the OEM. The OEM's certificate shall authorise the bidder as a partner/representative in India for supply and installation of the items indicated in this tender, with the tender name/reference identified. The OEM shall also provide an undertaking for supporting the supplied equipment for three (3) years directly or through its authorized vendors/dealers. Submission of a valid MAF is mandatory. Bids submitted without the required MAF or with an invalid/incomplete MAF shall be treated as non-responsive and are			

	liable to be rejected during technical evaluation.			
6.5	The successful bidder shall procure all equipment/hardware, support and licenses specific to this bid on a back-to-back basis directly from the Original Equipment Manufacturer (OEM) or through its authorized channel. The bidder shall submit OEM contracts, order confirmations or OEM-issued artefacts clearly indicating the quantities of Cisco Catalyst C9500-24Y4C-E Distribution Switches, Cisco Catalyst C9200L-48T-4X-E Access Switches, Cisco Catalyst 9105AXI-D and C9115AXI-D Access Points, their associated components, and the corresponding license/support details and duration/validity. The supplied licenses and support entitlements shall be associated with IIT Indore's relevant OEM account(s), as applicable. All such OEM artefacts shall be submitted to IIT Indore within two (2) weeks from the date of issue of the PO.			
6.6	**Compatibility Requirement** The equipment offered shall be exactly the models specified in the tender. No alternate models, variants, successor models or equivalent products shall be accepted. This requirement is intended to ensure interoperability with the Institute's existing network infrastructure, specifically: a) The Distribution Switches shall support stacking with the existing Cisco Catalyst 9500 Distribution Switches. b) The Access Switches shall support stacking with the existing Cisco Catalyst 9200 Access Switches. c) The proposed Cisco Catalyst 9105AXI-D and Cisco Catalyst 9115AXI-D Access Points shall be fully compatible with and manageable through IIT Indore's existing Cisco Wireless LAN Controller (WLC) infrastructure, including the existing Catalyst 9800 Series WLC (CW9800M), without requiring an additional controller, migration or change to the existing management architecture. Any deviation from the specified models shall be treated as non-compliance and the bid shall be liable to rejection.			
6.7	**Warranty, Software Support and Hardware Replacement (RMA)** a) The successful bidder shall provide comprehensive warranty and support for the supplied items for a period of three (3) years from the date of successful installation and acceptance by IIT Indore. All warranties, licenses and subscriptions shall be registered in the name/account of IIT Indore, with proof of entitlement and start/end dates submitted to CITC. b) During the warranty period, the bidder shall provide OEM-backed RMA support for any Access Point that develops a hardware fault. The bidder shall coordinate with the OEM and facilitate replacement of defective hardware with minimum possible downtime and at no additional cost to the Institute. c) The warranty shall include all applicable software upgrades, firmware updates, security patches, bug fixes and OEM technical support throughout the warranty period. The bidder shall ensure that the supplied Access Points remain properly licensed, supported and manageable through the existing Cisco WLC environment during the warranty period. d) The successful bidder shall provide three (3) years of OEM-backed 8×5×NBD warranty and support, or the exact equivalent support entitlement available for the quoted SKU, for all supplied Cisco Catalyst Distribution Switches, Cisco Catalyst Access Switches, power-supply modules and associated licences, commencing from successful installation and acceptance by IIT Indore.			

7.	OEM and Bidder Eligibility Criteria			
7.1	This procurement is being undertaken on a Proprietary Article Certificate (PAC) basis for ensuring compatibility, standardization, seamless integration, and lifecycle support with the existing Cisco network infrastructure installed at IIT Indore			
7.2	Only the following entities shall be eligible to participate in this tender: a) M/s Cisco Systems Inc. (OEM); or b) Authorized Partners/Authorized Distributors of M/s Cisco Systems Inc in India			
7.3	Bidders other than the OEM shall submit a valid Manufacturer's Authorization Form (MAF)/Authorization Certificate issued by M/s Cisco Systems Inc., specifically authorizing the bidder to quote, supply, install, commission (where applicable), and provide warranty and after-sales support for the offered products in India			
7.4	The authorization shall be valid on the date of bid submission and shall clearly establish the bidder's authorization for the products offered against this tender			
7.5	The bidder shall ensure that all licenses, subscriptions, and support services (where applicable) are provisioned directly by or through the OEM.			
7.6	Bids submitted by firms other than M/s Cisco Systems Inc. or its authorized partners/distributors in India shall be treated as non-responsive and rejected during technical evaluation.			
7.7	The bidder shall confirm that all offered models are orderable and supported by the OEM on the bid submission date and submit the OEM's published lifecycle/support status or equivalent declaration. The OEM shall also provide an undertaking confirming the availability of spares and support for the models offered for at least three (3) years from the date of bid submission			
7.8	The bidder shall have two (2) to three (3) experienced Cisco-certified engineers available to provide technical support during the warranty period, including configuration and troubleshooting of switches, Access Points, and the Wireless LAN Controller (WLC). Copies of valid CCNA/CCNP certificates of the proposed engineers shall be submitted along with the bid			

Note:

i. The bidder should submit his acceptance against each column as YES/NO and if No, the bidder should specify the deviation.

ii. The bidder shall mandatorily quote for all items (Sr. No. 1 to 4) while considering the SOW, criteria and conditions mentioned in Sr. No 5 to 7, specified in the tender document, failing which the bid shall be liable to be treated as non-responsive and rejected without further consideration.

iii. Valid proof of the document in support of the claim to be enclosed with the technical bid.

iv. All communications with respect to the tender shall be addressed only to:

Assistant Registrar,
Materials Management Section
4th Floor, Abhinandan Bhawan (West Wing),
Indian Institute of Technology, Indore
Khandwa Road Simrol, Indore- 453552
Tel.: 0731660- Ext. 3546/3551
Email: mms@iiti.ac.in/ja4mms@iiti.ac.in

(Signature of the Bidder, with Official Seal)

अनुभाग-2 / SECTION- II

अमूल्यंकित तकनीकी बोली / UNPRICED TECHNICAL BID

भाग – 3 /PART - III

(Bidder should provide the following details on Letter head)

TENDER NO.: **IITI(MM)/CITC/1/1A/212/PP/2026-2027** Date: ___/____/2026

Name of the Bidder _____

Sr. No.	Item Description	Qty	Make	Model	HSN Code	GST %	Country of Origin
a)	Wireless Access Point – C9105AXI-D	680 Nos.					
b)	Wireless Access Point – C9115AXI-D	20 Nos.					
c)	Access Switch – C9200L-48T-4X-E	05 Nos.					
d)	Distribution Switch – C9500-24Y4C-E	06 Nos.					

Sl No.	Other Terms & Conditions		Compliance Yes/No
I.	**Payment terms**	Please refer Section-I Point-4	
II.	**Delivery Address**	CITC Department, IIT INDORE.	
III.	**Delivery Schedule/ period**	Within **12 weeks** from the date of Purchase/GeM Contract Order and also refer Section-I Point-22 (d)	
IV.	**Installation**	Please refer Section-I Point-22 (f)	
V.	**Warranty**	Onsite **03 years** warranty on all the items from the date of successful Installation, commissioning, testing and training and also refer Section-I Point-22 (h)	
VI.	**Charges**	Freight, unloading, insurance, delivery and any other kind of charges will be borne by the vendor/firm/supplier.	
VII.	**Service Support**	Bidder should provide onsite service support.	
VIII.	**Training**	Please refer to Section-I Point-22 (i).	
IX.	Photographs and catalogues related to material/items should be enclosed in the technical bid and Dimensions of material/item, weight and space requirements should also be submitted in technical offer.		

प्रपत्र -1 / FORM-I

निर्माता का अनुज्ञा और वारंटी समर्थन पत्र

MANUFACTURER'S AUTHORIZATION & WARRANTY SUPPORT DECLARATION
(ON OEMs Letter head)

Date: ___/____/2026

Tender No / GeM bid no: IITI(MM)/CITC/1/1A/212/PP/2026-2027

To,
The Registrar
Indian Institute of Technology Indore

We,_____ [name of Manufacturer], who are official manufacturers of [Insert type of goods manufactured] having factories at [insert full address of Manufacturer's factories], do hereby authorize [insert complete name of Bidder] to submit a bid the purpose of which is to provide the following goods, manufactured by us [insert name and or brief description of the goods], and to subsequently negotiate and sign the contract.

We hereby extend our full guarantee, warranty, availability of spare parts and AMC support in accordance with the Terms and Conditions of Contract with respect to the Goods offered by the above firm.

Authorized representative of the Manufacturer	Authorized representative Bidder
Signature:	Signature:
Name:	Name:
Address:	Address:
Mobile No:	Mobile No:
Email ID:	Email ID:

प्रपत्र -2 / FORM-II

स्थानीय सामग्री के लिए घोषणा

Declaration for Local Content

(To be given on Company Letter Head - For tender value below Rs.10 Crores)
(To be given by Statutory Auditor/Cost Auditor/Cost Accountant/CA for tender value above Rs.10 Crores)

Date: : ___/____/2026

To,
The Registrar
Indian Institute of Technology Indore

Sub: Declaration of Local content

Tender No: _____

Name of Goods & Services: -
_____

1. Country of Origin of Goods being offered: _____

2. We hereby declare that items offered has ____% local content **(Please provide exact %)**.

3. Details of location at which local value addition will be made / made: (Complete address to be mentioned)
_____
_____

"Local Content" means the amount of value added in India which shall, be the total value of the item being offered minus the value of the imported content in the item (including all customs duties) as a proportion of the total value, in percent.

"*False declaration will be in breach of Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law."

Yours Faithfully,

_____
(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र -3 / FORM-III

डीपीआईआईटी पंजीकरण के लिए घोषणा पत्र

Declaration for DPIIT Registration (on OEM's Letter Head)

CERTIFICATE BY BIDDER- DPIIT REGISTRATION

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, / if from such a county, has been registered with the Competent Authority (copy of the Registration Certificate enclosed).

I hereby certify that his bidder fulfils all requirements in this regard and is eligible to be considered.

_____

(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र -4 / FORM-IV

स्वच्छ छवि/कोई कानूनी कार्रवाई नहीं होने के संबंध में घोषणा पत्र

DECLARATION REGARDING CLEAN TRACK/NO LEGAL ACTION

(to be provided on letter head of the firm)

I hereby certify that the above firm namely _____ is neither blacklisted by any Central/State Government/Public Undertaking/Institute nor any criminal case registered / pending against the firm or its owner/ partners anywhere in India preceding three years from the date of publishing of tender.

I also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

Date:

Authorized Signatory

Name:

Place:

Designation:

Contact No.:

प्रपत्र -5 / FORM-V

बोलीदाता सूचना प्रपत्र

BIDDER INFORMATION FORM

Sl		Details
1	Company Name	M/s.
2	Registration Number	
3	Manufacturer /Distributor for the quoted product	
4	Registered Address	
5	Name of Partners /Director	
6	City /Postal Code	
7	Company's Establishment Year	
8	Company's Legal Status (tick on appropriate option)	1) Limited Company 2) Undertaking 3) Joint Venture 4) Partnership 5) Others (In case of others please specify)
9	Company Category	1) Micro Unit as per MSME 2) Small Unit as per MSME 3) Medium Unit as per MSME 4) Ancillary Unit 5) SSI 6)Others (In case of Others please specify)
10	Contact Person Name : Email ID : Mobile NO. :	
11	BANK DETAILS	Name of Beneficiary : A/c. No. CC/CD/SB/OD : Name of Bank : IFSC NO. : Branch Code : Branch Address :
12	Vendor's PAN No. (Should be attached)	
13	Vendor's GST No. (Should be attached)	

प्रपत्र -6 / FORM-VI

पिछली आपूर्ति आदेश सूची प्रारूप

PREVIOUS SUPPLY ORDER LIST FORMAT

Order placed by *{Full address of Purchaser]*	Order No. and Date	Description and quantity of ordered equipment	Value of order	Contact Person along with Telephone no., Fax no. and e-mail address.

Note: The Evaluation Committee may seek additional information from the existing users at IIT Indore or from any other Institutes, these feedbacks will be considered for technical evaluation.

_____

(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र -7 / FORM-VII

निविदा शर्तों की स्वीकृति हेतु

ACCEPTANCE OF TENDER TERMS & CONDITIONS

(To be given on Company Letter Head)

Date: : ___/____/2026

To,
The Registrar
Indian Institute of Technology Indore

Sub: Acceptance of Terms & Conditions of Tender. IITI(MM)/CITC/1/1A/212/PP/2026-2027"

Dear Sir,

1. I/ We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely: _____as per your advertisement, given in the above mentioned website(s).

2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), etc), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein and I have no objection for any of the content of the bid document. The rates quoted by me/us are valid and binding on me/us for acceptance till the validity of bid.

3. I / We hereby unconditionally accept the tender conditions of above-mentioned tender document(s) / corrigendum(s) in its totality / entirety.

4. I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.

5. I / We do hereby declare that we have quoted our firm rates inclusive of taxes if not mentioned extra.

6. I/We agree to hold this offer open until **180 days** and shall be bound to supply/commission/install/test the equipment and dispatch the same within the specified period.

7. **I/We agree that in case if we fail to deliver the goods/complete the work/supply within the stipulated time, then institute has full power to compound the liquidity damages or forfeit the Bid Security/Security Deposit or any necessary action as deemed fit can be taken by the IIT Indore.**

8. The articles shall be of the best quality and of the kind as per the requirement of the institution. The decision of the IIT Indore, India (herein after called the said officer) as regard to the quality and kind of article shall be final and binding on me. Should the said officer deem it necessary to change any article on being found of inferior quality, it shall be replaced by me/us free of cost in time to prevent inconvenience.

9. I/We declare that no legal/financial irregularities are pending against the proprietor/partner of the biding firm or manufacturer.

10. I/We undertake that the items supplied are as per Demonstration/Catalogue/technical literature description.

11. I/We undertake that the quoted rates are not higher than that approved in any other Govt. institutions in India for the same items during the current Financial Year.

12. I/we do hereby confirm that the prices/rates quoted are fixed and are at par with the prices quoted by me/us to any other Govt. of State/Central//Institute/Department/PSUs. I/we also offer to supply the Equipment/stores at the prices and rates not exceeding those mentioned in the price bid.

13. I/We do hereby confirm that I/we aware about the provisions of "Make in India"/startup initiatives and directives regarding Price Preference Policy to Make in India Registered Bidders and I/We undertake for following the same as per directions of IIT Indore in respect of this E-Bid Enquiry.

14. I/we have necessary infrastructure for the maintenance of the equipment and will provide all accessories/spares as and when required.

15. I/we also declare that in case of change of Indian Agent or for any other change. Merger, dissolution solvency etc. in the organization of our foreign principles, we would take care of the Guarantee/Warranty/Maintenance of the machinery/equipment and have provided written confirmation for the same.

16. I/we undertake to get the equipment repaired/replace within 48 hours of the receiving of the complaint from the institute failing which a penalty of @ 1% of the cost may be recovered from the Bank Guarantee before releasing the same to us after completion period.

17. I/we undertake, If as a result of post payment audit any over payment is deducted in respect of any Supply/work done by our Agency or alleged to have been done by our Agency under this bid, it shall be recovered by the IIT Indore from our Agency.

18. I/we undertake, If any under payment is discovered, the amount shall be duly paid to our Agency by the IIT Indore.

19. I/we undertake that we shall liable to provide all the relevant records copies during the concurrency period of Contract or otherwise even after the Contract is over, whenever required by IIT Indore.

Yours Faithfully,

_____

(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र -8 / FORM-VIII

वार्षिक कारोबार की घोषणा और

इनकम टैक्स रिटर्न

DECLARATION OF ANNUAL TURNOVER AND INCOME TAX RETURN

(To be submitted on Firm/Company Letterhead)

To,
The Registrar
Indian Institute of Technology Indore

Date : ___/____/2026

Sub: Tender No.- IITI(MM)/CITC/1/1A/212/PP/2026-2027

Dear Sir,

I/we hereby declare that, our firm's Annual Turnover as follows, and I/we have also supported an Audited Accounts for your references:

F.Y. 2023-24	F.Y. 2024-25	F.Y. 2025-26

And, I/we hereby declare that, our firm had filed Income Tax Returns for last 3 years i.e. F.Y. 2023-24, 2024-25 and 2025-2. Supported by copy of ITR of three years.

_____

(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र -9 / FORM-IX

प्रश्न प्रारूप/ QUERY FORMAT

(To be submitted on Firm/Company Letterhead)

Name of the Firm:_____

Contact Person:_____

Full Address: _____

Email ID:_____

Contact No.:_____

Sl. No	Reference of the Clause & Page No. of the Tender Document	Query/Clarification/ Deviation sought	Clarification/Response from IIT Indore
1			
2			
3			
4			
5			

 # Note:

1) Prospective bidders are advised to submit their doubts/questions/clarifications as per Form-IX only.
2) No queries will be entertained after the prebid meeting.

_____

(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र -10 / FORM-X

परफॉरमेंस सिक्योरिटी प्रारूप

PERFORMANCE SECURITY FORMAT

To,

.....

WHEREAS ..... (name and address of the supplier) (hereinafter called "the supplier") has undertaken, in pursuance of contract no. ..... Dated .....to supply (description of goods and services) (hereinafter called "the contract").

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee:

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of ..... (amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We further undertake to pay the Purchaser any money so demanded notwithstanding any dispute or disputes raised by the supplier(s)/vendor(s) in any suit or proceeding pending before any court or Tribunal relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under this bond shall be a valid discharge of our liability for payment there under and the supplier(s)/vendor(s) shall have no claim against us for making such payment.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until the ..... day of ....., 20.....

(Signature of the authorized officer of the Bank)

Name and designation of the officer
Seal:
Name & address of the Bank
Address of the Branch:
Phone No.:
E-mail ID:.

प्रपत्र -11 / FORM-XI

Format for Price Breakup/Financial Document for Supply and Installation of Wi-Fi AP layer 2 Access Switches and Distribution Switches

Name of the Bidder/ Bidding Firm / Company:_____

Sl. No.	Item	Qty.	Unit Price in INR per No. or per meter	GST in INR	Total Price in INR
a)	Wireless Access Point – C9105AXI-D	680 Nos.			
b)	Wireless Access Point – C9115AXI-D	20 Nos.			
c)	Access Switch – C9200L-48T-4X-E	05 Nos.			
d)	Distribution Switch – C9500-24Y4C-E	06 Nos.			

Note:

i. All Terms & Conditions will be as per Tender Document uploaded on GeM.
ii. Format for Price Breakup (FORM-XI) must be uploaded at the time of Price bid submission only.

_____
(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र -12 / FORM-XII

बिक्री और समर्थन के संबंध में घोषणा

DECLARATION REGARDING SALES AND SUPPORT

(to be provided on letter head of the firm)

To,
The Registrar
Indian Institute of Technology Indore

We, M/s._____ hereby affirm that the engineers listed below are currently employed by our organization and have consistently provided service and support in their region. We attest to their professional competence, dedication, and commitment to delivering high-quality work.

Sl. No.	Name	E-mail ID	Contact No.
1	Mr.		
2	Mr.		
3	Mr.		

We, M/s._____ declare that we as original equipment manufacturers (OEMs) shall not be subjected to end of sale or end of support within the next five years from the date of submission of this declaration. This commitment aims to ensure the continuity and reliability of products and services provided by us, fostering stability and trust

We also certify that the above information is true and correct in every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

_____
(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र -13 / FORM-XIII

PRICE REASONABILITY CERTIFICATE

(To be submitted on Firm/Company Letterhead)

1. I/We _____ hereby certify that the prices quoted by us in our offer letter No.....are not higher than prices to any Government Department/PSU/Institution.

2. I/We further certify that I/We have not supplied or quoted for any item in offer letter at prices lower than those quoted for the relevant items to any Government/Semi-Government/ Public/Institution within the period of 90 days preceding the last date of submission of the offer.

3. I/We hereby undertake that I/We will not supply or quote for any item in offer letter at prices lower than those quoted for the relevant items to any Government/Semi-Government/ Public/ Institution/ within the period of validity of the offer.

4. I/We also undertake to bring the attention of the Authorities, any incidence of breach of any of the above paras within 30 days from the occurrence of the breach and further undertake to refund/reimburse the difference which may arise due to breach of any of the above paras and I/We also understand that the decision of Authorities, regards to the determination of quantum payable shall be final.

_____

(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र **-14 / FORM-XIV**

(To be submitted on Firm/Company Letterhead)

UNDERTAKING

I/We hereby declared that all the Test Reports compliances as per Standard Specifications mentioned in the Tender Document No: _____ **for "Supply & Installation of** _____**"** will be submitted by us, if required/asked.

Further, we will provide all Statuary valid Certificates/Permissions/License/Hardware/Software as required for smooth running of the supplied EQUIPMENT including all essential requirements for installation etc..

Furthermore, I/We hereby declare that, our quoted prices against this E-Bid Enquiry are not higher then prices offered by us to any others Govt. Institutions/Other Institutions/Departments as per prevailing market prices and we are liable for passing of all the benefits of GST in terms of cost reduction on account of various tax factors to IIT Indore as per the provisions of GST Act 2017. If any time IIT Indore will get the information that we have supplied items on higher prices in comparison to other institutes on the basis of prevailing applicable prices, we are undertaking that, we are liable for refunding and depositing back such difference amount to IIT Indore from our side without any question.

I/We are also undertaken that the Department of Commerce or Ministry/any other Department has been not debarred/blacklisted our firm as per best of our knowledge, if any such debarment/blacklisting come to the notice of IIT Indore Authorities during execution of Supplies against this E-Bid Enquiry, Indore have right to reject our proposal and take appropriate action deemed fit against our firm as per prevailing applicable Rules & Regulations.

_____

(Signature of the Tenderer/Owner)
Name:
Date:
Official Seal

प्रपत्र -15 / FORM-XV

INTEGRITY AGREEMENT

(To be signed by the bidder and same signatory competent / authorized to sign the relevant contract on behalf of IIT Indore)

This Integrity Agreement is made at .....(place) on this ..... day of..... 2025/2026.

BETWEEN

The IIT Indore, represented through Registrar, IIT Indore .....,
(Hereinafter referred as the 'Principal/Owner', (Address of Division) 'Principal/Owner', which expression shall unless repugnant to the meaning or context hereof include its successors and permitted assigns)
AND
Name and Address of the Individual/firm/Company) through .....
..... (Hereinafter referred (Details of duly authorized signatory) to as the "Bidder/Contractor" and which expression shall unless repugnant to the meaning or context hereof include its successors and permitted assigns)

Preamble

WHEREAS the Principal / Owner has floated the Tender
(Tender No.....) (hereinafter referred to as "Tender/Bid") and intends to award, under laid down organizational procedure, contract for .....at IIT Indore." (Name of work) hereinafter referred to as the "Contract". AND WHEREAS the Principal/Owner values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder(s) and Contractor(s).AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Agreement (hereinafter referred to as "Integrity Pact" or "Pact"), the terms and conditions of which shall also be read as integral part and parcel of the Tender/Bid documents and Contract between the parties.

NOW, THEREFORE, in consideration of mutual covenants contained in this Pact, the parties hereby agree as follows and this Pact witnesses as under:

Article 1: Commitment of the Principal / Owner

1) The Principal/Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles
No employee of the Principal / Owner, personally or through any of his / her family members, will in connection with the Tender, or the execution of the Contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
(a) The Principal/Owner will, during the Tender process, treat all Bidder(s) with equity and reason. The Principal/Owner will, in particular, before and during the Tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential /

additional information through which the Bidder(s) could obtain an advantage in relation to the Tender process or the Contract execution.

(b) The Principal/Owner shall Endeavour to exclude from the Tender process any person, whose conduct in the past has been of biased nature.

2) If the Principal/Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal code (IPC)/Prevention of Corruption Act, 1988 (PoC Act) or is in violation of the principles herein mentioned or if there be a substantive suspicion in this regard, the Principal/Owner will inform the Chief Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.
3) If the Principal/Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal code (IPC)/Prevention of Corruption Act, 1988 (PoC Act) or is in violation of the principles herein mentioned or if there be a substantive suspicion in this regard, the Principal/Owner will inform the Chief Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

Article 2: Commitment of the Bidder(s) / Contractor(s)

1) It is required that each Bidder/Contractor (including their respective officers, employees and agents) adhere to the highest ethical standards, and report to the Government / Department all suspected acts of fraud or corruption or coercion or collusion of which it has knowledge or becomes aware, during the tendering process and throughout the negotiation or award of a contract.
2) The Bidder(s)/Contractor(s) commits himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Tender process and during the Contract execution:
a) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal/Owner's employees involved in the Tender process or execution of the Contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the Tender process or during the execution of the Contract.
b) The Bidder(s)/Contractor(s) will not enter with other Bidder(s) into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to cartelize in the bidding process.
c) The Bidder(s) / Contractor(s) will not commit any offence under the relevant IPC/PoC Act. Further the Bidder(s) / Contractor(s) will not use improperly, (for the purpose of competition or personal gain), or pass on to others, any information or documents provided by the Principal / Owner as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
d) The Bidder(s) / Contractor(s) of foreign origin shall disclose the names and addresses of agents / representatives in India, if any. Similarly Bidder(s) / Contractor(s) of Indian Nationality shall disclose names and addresses of foreign agents/representatives, if any. Either the Indian agent on behalf of the foreign principal or the foreign principal directly could bid in a tender but not both. Further, in cases where an agent participate in a tender on behalf of one manufacturer, he shall not be allowed to quote on behalf of another manufacturer along with the first manufacturer in a subsequent/parallel tender for the same item.

3) The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.
4) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm indulge in fraudulent practices means a willful misrepresentation or omission of facts or submission of

fake/forged documents in order to induce public official to act in reliance thereof, with the purpose of obtaining unjust advantage by or causing damage to justified interest of others and/or to influence the procurement process to the detriment of the Government interests.

5) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm use Coercive Practices (means the act of obtaining something, compelling an action or influencing a decision through intimidation, threat or the use of force directly or indirectly, where potential or actual injury may befall upon a person, his/ her reputation or property to influence their participation in the tendering process).

Article 3: Consequences of Breach

Without prejudice to any rights that may be available to the Principal /Owner under law or the Contract or its established policies and laid down procedures, the Principal/Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder(s)/Contractor(s) and the Bidder/ Contractor accepts and undertakes to respect and uphold the Principal/Owner's absolute right:

1) If the Bidder(s)/Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article 2 above or in any other form, such as to put his reliability or credibility in question, the Principal/Owner after giving 14 days' notice to the contractor shall have powers to disqualify the Bidder(s)/Contractor(s) from the Tender process or terminate/determine the Contract, if already executed or exclude the Bidder/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by the Principal/Owner. Such exclusion may be forever or for a limited period as decided by the Principal/Owner.

2) Forfeiture of EMD/Performance Guarantee/Security Deposit: If the Principal/Owner has disqualified the Bidder(s) from the Tender process prior to the award of the Contract or terminated/determined the Contract or has accrued the right to terminate/determine the Contract according to Article 3(1), the Principal/Owner apart from exercising any legal rights that may have accrued to the Principal/Owner, may in its considered opinion forfeit the entire amount of Earnest Money Deposit, Performance Guarantee and Security Deposit of the Bidder/Contractor.

3) Criminal Liability: If the Principal/Owner obtains knowledge of conduct a Bidder or Contractor, or of an employee or a representative or an associate of a Bidder or Contractor which constitutes corruption within the meaning of IPC Act, or if the Principal / Owner has substantive suspicion in this regard, the Principal/Owner will inform the same to law enforcing agencies for further investigation.

Article 4: Previous Transgression

1) The Bidder declares that no previous transgressions occurred in the last 5 years with any other Company in any country confirming to the anticorruption approach or with Central Government or State Government or any other Central/State Public Sector Enterprises in India that could justify his exclusion from the Tender process.

2) If the Bidder makes incorrect statement on this subject, he can be disqualified from the Tender process or action can be taken for banning of business dealings/ holiday listing of the Bidder/Contractor as deemed fit by the Principal/ Owner.

3) If the Bidder/Contractor can prove that he has resorted / recouped the damage caused by him and has installed a suitable corruption prevention system, the Principal/Owner may, at its own discretion, revoke the exclusion prematurely.

Article 5: Equal Treatment of all Bidders/Contractors/Subcontractors

1) The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder/Contractor shall be responsible for any violation(s) of the principles laid down in this agreement/Pact by any of its Sub-contractors/sub-vendors.
2) The Principal/Owner will enter into Pacts on identical terms as this one with all Bidders and Contractors.
3) The Principal/Owner will disqualify Bidders, who do not submit, the duly signed Pact between the Principal/Owner and the bidder, along with the Tender or violate its provisions at any stage of the Tender process, from the Tender process.

Article 6: Duration of the Pact

This Pact begins when both the parties have legally signed it. It expires for the Contractor/Vendor 6 months after the completion of work under the contract or till the continuation of defect liability period, whichever is more and for all other bidders, till the Contract has been awarded.

If any claim is made/lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Pacts as specified above, unless it is discharged/determined by the Competent Authority of IIT Indore.

Article 7: Other Provisions

1) This Pact is subject to Indian Law, place of performance and jurisdiction is the Head Quarters of the Division of the Principal/Owner, who has floated the Tender.
2) Changes and supplements need to be made in writing. Side agreements have not been made.
3) If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners or by one or more partner holding power of attorney signed by all partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by Board Resolution.
4) Should one or several provisions of this Pact turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intensions.
5) It is agreed term and condition that any dispute or difference arising between the parties with regard to the terms of this Integrity Agreement / Pact, any action taken by the Owner/Principal in accordance with this Integrity Agreement/ Pact or interpretation thereof shall not be subject to arbitration.

Article 8: Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Integrity Pact will have precedence over the Tender/Contact documents with regard any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact at the place and date first above mentioned in the presence of following witnesses:

.....
(For and on behalf of Principal / Owner)

.....
(For and on behalf of Bidder / Contractor)

WITNESSES:

1.....
(Signature, name and address)

2. .....
(Signature, name and address)

Place:

Dated: